

Frequently Asked Questions – Otterburns

1. Is Otterburns Dog Friendly?

We love your four-legged friends as much as you do but unfortunately hygiene dictates that they can't be allowed into a restaurant setting. We have, however, provided wall umbrellas with outside seating especially for your visit with your pooch.

2. Do you have an allergens list?

Please bear with us as we're just building the allergen list out - it will be ready for our official opening. In addition, all bookings request that you detail allergens (or intolerances) in the online system and then further, we would always ask for you to please talk to a team member about any specific dietary requests once at the table.

3. Do you have a Gluten Free menu?

Please bear with us as we're just building the gluten free menu out - it will be ready for our official opening. In addition, all bookings request that you detail intolerances in the online system and then further, we would always ask for you to please talk to a team member about any specific dietary requests once at the table.

4. Do you have a Children's menu?

No, we're sorry but all menus have been built around an adult eating and drinking experience. If you have older children that might enjoy our style of cuisine, then please bring them along!

5. Will you be offering VIP Club discounts?

Yes! We're not quite ready yet but all of our VIP Club members will receive a 10% booking code in the coming weeks that applies to any new booking for breakfast, brunch, lunch or dinner. Additional offers to follow will include birthday & anniversary discounts.

6. Do you have any employment positions available right now?

We're always on the lookout for good people! Depending on whether you prefer to work day, night or kitchen shifts, please write to either chef@otterburns.co.uk, bar@otterburns.co.uk or chef@otterburns.co.uk

7. Do you have a Gluten Free menu?

If you take a look at our Food Menu page, all dishes are noted with (gf) if they are gluten free. In addition, all bookings request that you detail intolerances in the online system and then further, we would always ask for you to please talk to a team member about any specific dietary requests once at the table.